

Camborne Town – Service Contacts Card for Reporting

BID Camborne has created this card to provide the BID Camborne businesses with up to date contact information for the public agencies who operate services in the BID Camborne Area.

If you see anything that needs to be addressed in terms of crime, public safety, cleanliness or maintenance, please use these contacts to report it.

More information about the Operating Standards Agreement is available at:
www.cambornetown.com/bid-camborne

Service

Cornwall Council

**Street Cleaning
Litter Collection**

See the map overleaf for the street zone information. This service also deals with fly post removal, graffiti removal (conditions apply), chewing gum removal & street furniture cleaning (sign posts etc)

**Highways Maintenance
Roads
Street Lighting**

**Camborne Town Council
Rosewarne Toilets**

Also town clock, Restroom Scheme, Commercial Square, fountain, war memorials, Camborne in Bloom, parks and green spaces, some street furniture and footpaths, Treswithian grass, perennial flower beds and pots.

**Camborne Police Emergency
Non-Emergency**

**BID Camborne
Town Promotion**

Contact for Reporting

 0300 1234 141
 refuseandrecycling@cornwall.gov.uk

 0300 1234 222
 enquiries@cornwallhighways.co.uk
 streetlighting@cornwall.gov.uk

 01209 612406
 enquiries@camborne-tc.gov.uk

 999
 101
 101@devonandcornwall.pnn.police.uk

Your information will be logged & the police strive to respond to you with an update on any action they take

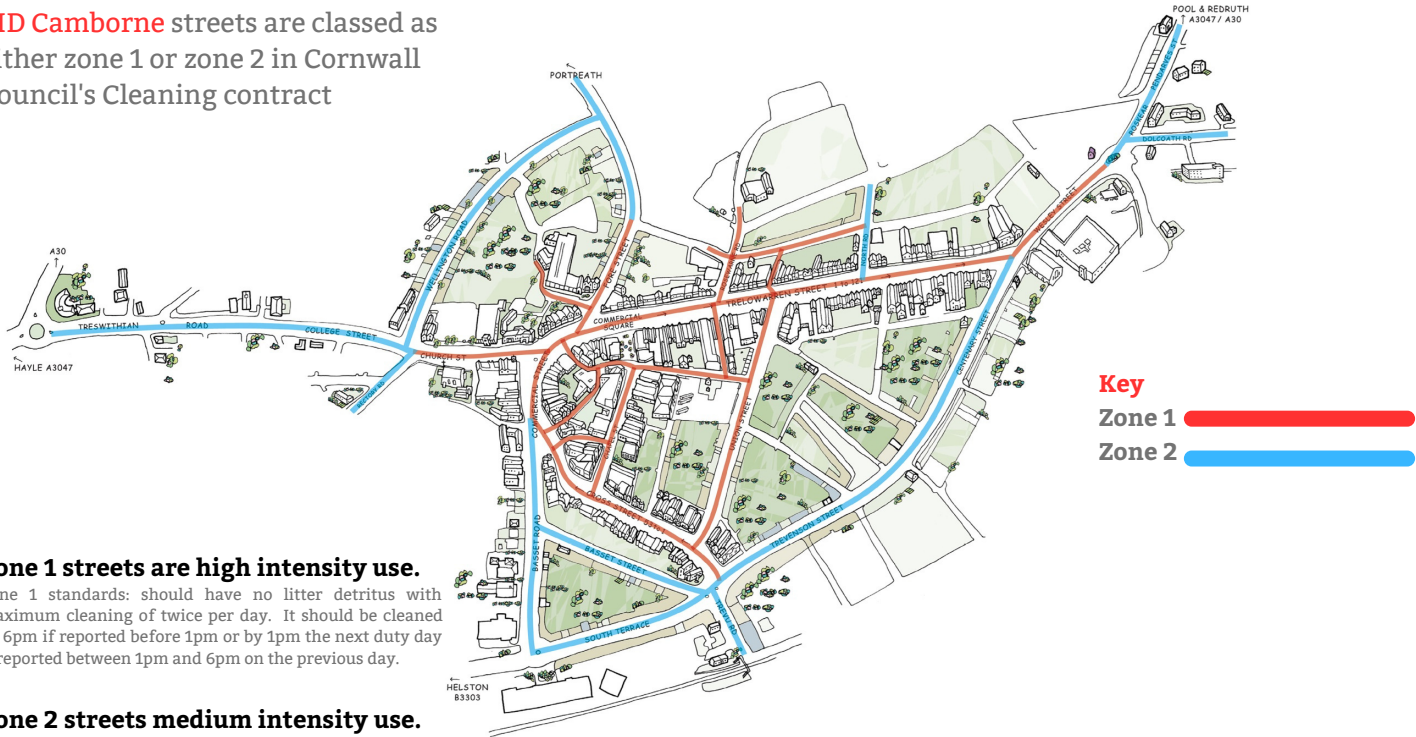
 smile@cambornetown.com
 07445 366412

For town promotion, social media, supply of town guides, loyalty cards, Christmas in Camborne, Camborne Pubwatch and more.



Camborne Town – Cleaning zone street map

BID Camborne streets are classed as either zone 1 or zone 2 in Cornwall Council's Cleaning contract



Zone 1 streets are high intensity use.

Zone 1 standards: should have no litter detritus with maximum cleaning of twice per day. It should be cleaned by 6pm if reported before 1pm or by 1pm the next duty day if reported between 1pm and 6pm on the previous day.

Zone 2 streets medium intensity use.

Zone 2 standards: Should have no litter detritus, with maximum cleaning of once per day. If reported, an issue should be sorted by 6pm of the following day.